



Driven By The Data

Using up front market research to guide product development, financial, promotion, and sales decisions

6 PM – 7:30 PM, Wednesday, October 22, 2003

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Upstream market research data

Market research is often looked upon as relevant only to product development; simply to guide engineering. In fact, upstream market research and the Market Research Staff also play pivotal roles to steer the downstream promoting and selling processes, and to lead the entire enterprise.

Driven by the data, real-life examples illustrate how good, up-front market research brings about an integrated strategy for financial and staffing decisions, for design, manufacturing, promoting, selling, service, and across the organization. Tools will be demonstrated for the Market Research Staff to collect that data, to deliver an integrated strategy, and to fulfill their leadership responsibility.

RSVP

Master Class for two of Professor Barry Unger's Boston University graduate courses, combined for one evening for this special program. More information is at <http://marketingvp.com/papers/driven/preindex.htm>. The Professor has graciously opened this event to a small number of guests from the business community. An RSVP is required. RSVP at <http://marketingvp.com/papers/driven/rsvp.htm>, call 978-470-3930, or e-mail to driven@marketingvp.com to reserve a seat.

About the speaker

Mr. Grabowski is a MIT-trained Electrical Engineer who focuses on the upstream marketing process for technology-based enterprises. He has helped launch new products, new companies, and new fields that gainfully employ thousands of his fellow engineers and which are now worth more than ten Billion dollars.

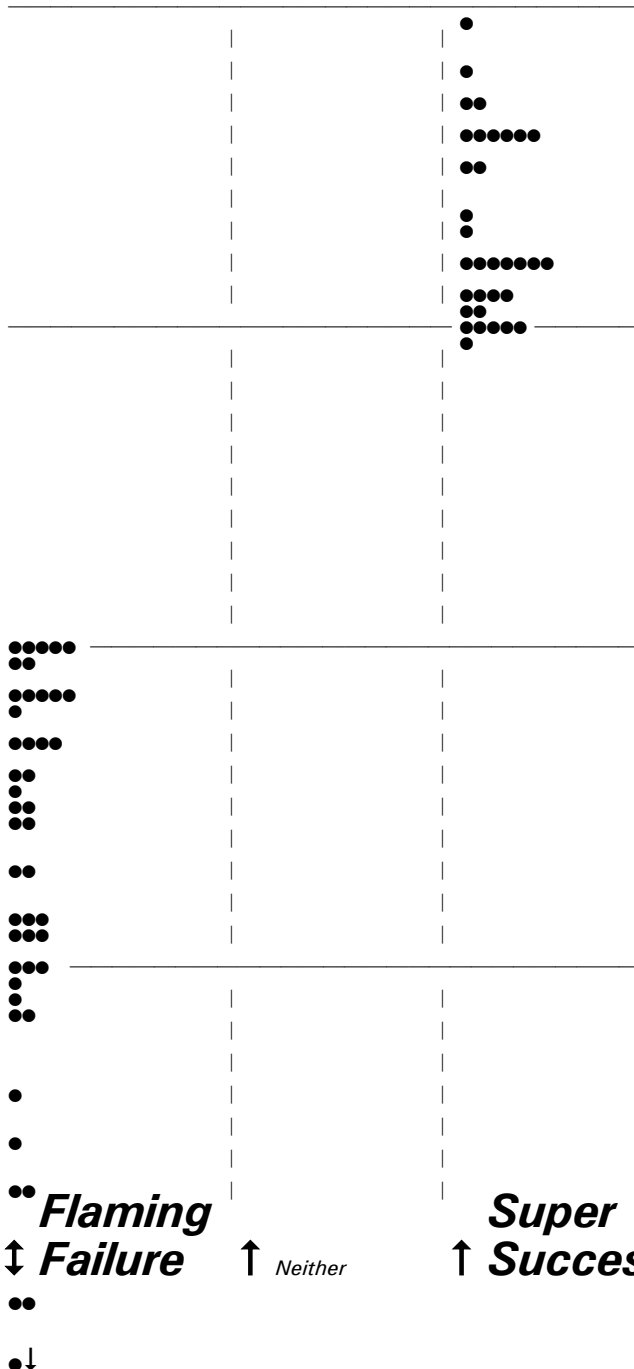
Ralph Grabowski has delivered more than one hundred papers, talks, and courses for universities, institutions, and professional societies. He is a co-founder of MIT's entrepreneurship program, co-founder of the MIT Sloan School of Management graduate course "Starting And Running A High Tech Company," co-founder of Technology Capital Network (TCN) at MIT, and co-founder of the world's first IEEE Robotics Chapter.

This is Ralph's nineteenth BU guest lecture, mostly in their Master's program in Administration with concentration in Innovation and Technology.

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Marketing*/Engineering Investment Ratio™

(*) excludes promoting and selling



- Infinity Balico, balance aid medical device, Grand Prize Winner '05
- Infinity Helicos BioSciences, single-molecule DNA sequencing '03
- Infinity Angstrom Medica, synthetic bone, Grand Prize Winner '01
- 9 MIT \$50K Entrepreneurship Competition
- 6.25 Liton Medical (ex-BD, ex-DataMedix), mid '80s
- 5 MolecularWare, bioinformatics MIT \$50K Grand Prize '99
- 5 ZippyCool, beverage cooler MIT \$50K Semi-finalist '99
- 5 Invent Resources, product development '93
- 4 Becton Dickinson, medical - arrhythmia recall '78-'80
- 4 Varian Associates, Component Leak Detector '93
- 4 DIVA (AVID), video editing software '90-'93
- 4 LiquidPiston, combustion engine MIT \$50K Runner-Up '04
- 4 ZippyCool, beverage cooler MIT \$50K Semi-finalist '99
- 4 Adaptive Optics, Div of United Technologies
- 3.2 two machine vision systems, '94, '95
- 3.2 AFC Cable, armored wiring systems '97
- 3 Exact Labs, colon cancer diagnostics '95-'96
- > 2.33 MarketSoft, enterprise software '98-'02
- > 2 Dell Computer, PCs '90s
- 1.53 thingworld.com, Internet media '98
- 1 - 2 Juno, free e-mail '96
- 1.5 Cytoc, PAP smear preparation '88-'89
- 1.5 Intuit, financial software '90-'93
- 1.5 Z2, injection molding flow device MIT \$50K Finalist '99
- 1.5 PSI Environmental, boiler temperature gauge '93-'95
- 1.25 Phoenix Controls (Honeywell), VAV controls '83
- 1.25 Molten Metal (MMT), elemental recycling '91
- 1.2 Monster, employment via the Internet '98
- 1.2 Aurora Systems, CTI software '90-'94 and precursor
- 1.1 Brooks Automation, semi robots & cluster tools '89-'90
- 1.1 Evidian USA, enterprise software '97-'99
- 1.05 Reflective Technologies, reflective sportswear '94-'95
- 1 Amana (Raytheon), RadaRange microwave oven '66-'75
- 1 Acugen Software, semi test software '86-'00s
- 1 Lycos, global Internet hub and media '97
- 1 EMC, enterprise storage '90s
- .9 Open Market, Internet commerce software '98

Financial and human impact:

- > 1 Trillion dollars
- > 400,000 jobs created or lost
- > 150,000 engineering slots developed or gone

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 marketingVP.com - results through June 17, 2010
 ●● multiple data at one M/E Ratio™

- .1 Molten Metal '97
- .1 Optra, electro-optic sensors - 88 SBIR '84-'95
- .1 Keithley Metrabyte, data acquisition Taunton MA '93
- .1 MRS Technology, FPD lithography '86-'97
- .1 Hampshire Instruments, X-ray stepper '91-'92
- < .1 Essential Research, vacuum system CAD '90-'93
- < .09 RVA Technology, software '82-'85
- .07 StarGen, fabless semiconductors '99-'06
- .07 Orchid BioSciences, genotyping '98
- .07 Veeco, wafer particulate detector '85
- .07 Keithley Instruments, Cleveland OH '93
- .06 GCA '81, semiconductor stepper
- .06 GCA '92, semiconductor stepper
- .05 Brooks Automation, semi robots '77-'85
- .05 Hampshire Instruments, '84-'90
- .05 ITRAN, machine vision '79-'93
- < .05 Varian Associates, IMPATT microwave oscillators '69
- < .04 Object Databases, software '92
- < .04 Polaroid, instant photography '90s
- .037 Machine Technology (MTI), semi track '93
- .033 Raytheon, RadaRange microwave oven '44-'65
- .033 Micronix, X-ray stepper '81-'87
- .033 Evidian USA, enterprise software (2) '92-'96 & '00-'02
- < .033 KSR, supercomputers '86-'95
- < .033 Cisco, Internet routers '00
- .02 Quarterdeck, operating system (OS) software '90s
- < .02 Luminus Devices, LED lighting '10
- .015 Cetacean Networks, real-time Internet & VoIP '00-'04
- .014 Fusion Lighting, lighting '91-'02
- .013 Genuity, Internet '98-'00
- .013 electronics & instrumentation, AMA, '53
- .012 HyperDesk (FTP), Internet groupware '92-'95
- .01 Becton Dickinson (BD), Telocate patient location '73-'77
- .01 DataMedix (bought BD division), early '80s
- .01 Physical Sciences (PSI), > 200 SBIR '84-'95
- < .01 Xerox, copiers '94-'02
- .008 Thinking Machines, supercomputers '90-'94
- .007 Lotus, office software '90s
- .007 Nortel, telecom '84-'02
- .004 Digital Equipment (DEC), PCs & minicomputers '90s
- .003 Applicon, Computer-Aided-Design (CAD) '72-'82
- .002 Lucent, telecom '67-'03
- < .002 SAL, X-ray stepper '81-'00s
- < .001 WANG Laboratories, PCs & minicomputers '84-'91
- < .001 VNCL, network video '93-'99
- Zero Thinking Machines '83-'89

↑ **Flaming Failure** ↑ *Neither* ↑ **Super Success**