

# Market Research Drives Revenue

Richard A. Langevin and Ralph E. Grabowski 128 Venture Capital Group – Best Western, 477 Totten Pond Road, Waltham MA

7-10 AM, September 11, 2003



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Richard A. Langevin is a private investor, an "angel investor," and a serial CEO.

Mr. Langevin assists emerging and struggling companies to quickly and appreciably increase their revenues by investing heavily in market research to understand the company's markets and target customers.

#### Investors would like to see revenue.

Market research drives sales and revenue

- to prepare for angel money
- because you may not be able to count on capital from VCs.

For example, Richard Langevin resurrected a floundering startup, investing heavily in market research to understand the customer and to steer selling; leading to a rapid and dramatic increase in revenue.

Mr. Grabowski uses Mr. Langevin's success and other data to create a new method, the Marketing/Engineering Investment Ratio (M/E Ratio), to guide startups. The surprising, counterintuitive evidence shows that successful technology-based enterprises invest more in market research than in engineering.

Ralph E. Grabowski marketingVP 57 Sunset Rock Road Andover, MA 01810-4828 978-470-3930 http://marketingVP.com

Ralph Grabowski has helped launch new companies and new fields; which are now worth more than \$10 Billion and which gainfully employ thousands of his fellow engineers. He is in his twenty-first year as a VP of Marketing for startups, focusing on the upstream marketing process to kick-start new enterprises.

## 128 Venture Capital Group

The speakers are not being paid. Mike Belanger, Chairman of the 128 Venture Capital Group, collects a registration fee to pay for the food and the meeting room. Registration starts at 7 AM for networking and continental breakfast. The formal session runs from 8 AM until 10 AM. Web site at http://www.128vcg.com. Registration and PayPal at http://www.emergingtech.us.

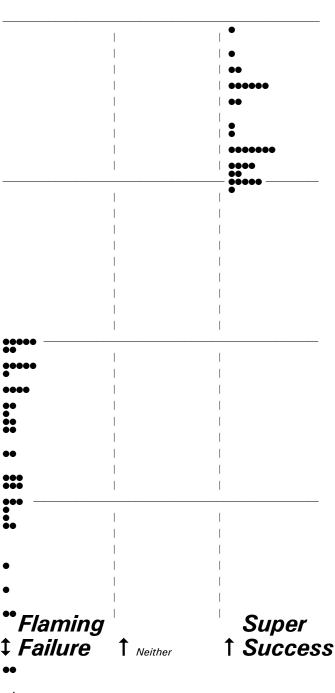
### Directions, map, and more information

http://marketingvp.com/guests/revenue/

128 Venture Capital Group Waltham, September 11, 2003 handout with recent evidence 128VCG logo with permission

# Marketing \*/Engineering Investment Ratio™

(\*) excludes promoting and selling



Infinity Inf

Infinity Balico, balance aid medical device, Grand Prize Winner '05

#### Financial and human impact:

Trillion dollars >400,000 jobs created or lost >150,000 engineering slots developed or gone

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Molten Metal '97
Optra, electro-optic sensors - 88 SBIR '84-'95
Keithley Metrabyte, data acquisition Taunton MA '93
MRS Technology, FPD lithography '86-'97
Hampshire Instruments, X-ray stepper '91-'92
Essential Research, vacuum system CAD '90-'93
RVA Technology, software '82-'85
StarGen, fabless semiconductors '99-'06
Orchid BioSciences, genotyping '98
Veeco, wafer particulate detector '85
Keithley Instruments, Cleveland OH '93
GCA '81, semiconductor stepper
GCA '92
Brooks Automation, semi robots '77-'85 O7 Keltniey Instruments, Leveland OH 93
O7 GCA '81, semiconductor stepper
O6 GCA '92
O5 Brooks Automation, semi robots '77-'85
O5 Hampshire Instruments, '84-'90
O5 ITRAN, machine vision '79-'93

C05 Varian Associates, IMPATT microwave oscillators '69
O4 Object Databases, software '92
O4 Polaroid, instant photography '90s
O37 Machine Technology (MTI), semi track '93
O38 Raytheon, RadaRange microwave oven '44-'65
O39 Micronix, X-ray stepper '81-'87
O3 Evidian USA, enterprise software (2) '92-'96 & '00-'02
CSSC, Internet routers '00
O2 Quarterdeck, operating system (OS) software '90s
O2 Luminus Devices, LED lighting '10
O15 Cetacean Networks, real-time Internet & VoIP '00-'04
O14 Fusion Lighting, lighting '91-'02
O13 Genuity, Internet '98-'00
O13 electronics & instrumentation, AMA, '53
O12 HyperDesk (FTP), Internet groupware '92-'95
O1 Becton Dickinson (BD), Telocate patient location '73-'77
O1 DataMedix (bought BD division), early '80s
O1 Physical Sciences (PSI), > 200 SBIR '84-'95

C10 Xerox, copiers '94-'02
O08 Thinking Machines, supercomputers '90-'94
O07 Lotus, office software '90s
O07 Nortel, telecom '84-'02
O04 Digital Equipment (DEC), PCs & minicomputers '90s
O05 SAL, X-ray stepper '81-'00s
C001 WANG Laboratories, PCs & minicomputers '84-'91
Co01 WANG Laboratories, PCs & minicomputer